

## Service Activity Indicator Report

City of Atlantis

camms**strategy** 

Print Date: 08-Jul-2019

**Applied Filters** 

Date Select: From 01-Jan-2018 To 30-Dec-2019

### 1. Strengthening our community

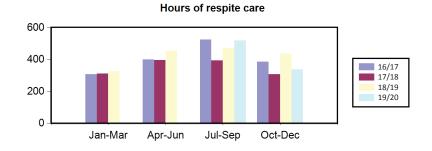
### 1.1. Aged and Disability

Average assessment waiting time	Period	2019/2020	2018/2019	2017/2018	2016/2017
	Jul-Sep	10	0	0	0
	Oct-Dec	6	0	0	0
	Jan-Mar	0	8	0	0
	Apr-Jun	0	10	0	0

Hours of respite care	Period	2019/2020	2018/2019	2017/2018	2016/2017
Decrease in respite hours provided reflects a decresase in demand. Currently service provision is being reviewed with the aim of identifying and meeting service need gaps.	Jul-Sep	518	472	394	524
	Oct-Dec	337	436	308	385
	Jan-Mar	0	326	311	308
	Apr-Jun	0	455	397	400

Number of delivered meals	Period	2019/2020	2018/2019	2017/2018	2016/2017
The number of meals delivered remain within DoH funding and clients continue to be assessed according to Active Service Model principles. The Delivered Meals and Assessment review final report has been received and recommendations will be implemented in line with the current business plan.	Jul-Sep	3117	0	0	0
	Oct-Dec	4011	0	0	0
	Jan-Mar	2500	0	0	0
	Apr-Jun	3600	0	0	0



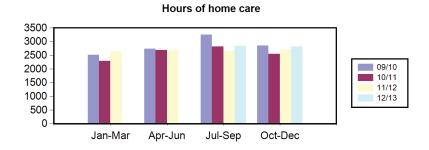




Hours of personal care	Period	2019/2020	2018/2019	2017/2018	2016/2017
Delivery of service continues to be within Department of Health budget with a decrease in hours of service delivered in the last quarter.	Jul-Sep	1022	899	1181	973
	Oct-Dec	832	913	1126	965
	Jan-Mar	0	1106	860	971
	Apr-Jun	0	1142	1125	1175

Hours of home care	Period	2019/2020	2018/2019	2017/2018	2016/2017
Demand for service remains constant and hours delivered are within Department of health budget.	Jul-Sep	2854	2666	2823	3262
	Oct-Dec	2830	2710	2558	2858
	Jan-Mar	0	2646	2293	2520
	Apr-Jun	0	2693	2691	2745

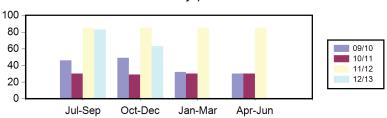
# Hours of personal care 1200 1000 800 600 400 200 0 Jul-Sep Oct-Dec Jan-Mar Apr-Jun



#### 1.2. BUILDING SERVICES

Building permit applications determined within statutory timeframe (10 days)	Period	2019/2020	2018/2019	2017/2018	2016/2017
	Jul-Sep	83	85	30	46
	Oct-Dec	63	85	29	49
	Jan-Mar	0	85	30	32
	Apr-Jun	0	85	30	30

### Building permit applications determined within statutory timeframe (10 days)







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