

# **Recommendations Summary**

**Atlantis Group** 

Camms.Risk

Print Date: 16-Feb-2022

## **Audit Recommendations**

## **OVERVIEW**



## **Audit Recommendations Summary**

## **GOV1801-00 Security / Audit Trails**

Category: Health of the Population

1

Total Number of Recommendations

1

Number of Recommendations Completed 0

Number of Recommendations Overdue for Completion 0

Number of Recommendations Due for Completion

## **GOV1802-00 Money laundering**

Category: Health of the Population

1

Total Number of Recommendations

1

Number of Recommendations Completed 0

Number of Recommendations Overdue for Completion 0

Number of Recommendations Due for Completion

#### **OHS1801-00 Review of Bank Reconciliations**

Category: Health of the Population

2

Total Number of Recommendations

0

Number of Recommendations Completed 2

Number of Recommendations Overdue for Completion 0

Number of Recommendations Due for Completion

#### OHS1802-00 Workplace OH&S

Category: Health of the Population

1

Total Number of Recommendations

1

Number of Recommendations Completed 0

Number of Recommendations Overdue for Completion 0

Number of Recommendations Due for Completion

## **OHS1803-00 Crisis Management**

Category: Health of the Population

5

Total Number of Recommendations

2

Number of Recommendations Completed 1

Number of Recommendations Overdue for Completion 2

Number of Recommendations Due for Completion

#### OHS1804-00 ISO 14001:2015 - Environmental Audit

Category: Health of the Population

1

Total Number of Recommendations

1

Number of Recommendations Completed 0

Number of Recommendations Overdue for Completion 0

Number of Recommendations Due for Completion

### OHS1805-00 Workplace OH&S 2017

Category: Health of the Population

1

Total Number of Recommendations

0

Number of Recommendations Completed 1

Number of Recommendations Overdue for Completion  $\mathbf{O}$ 

Number of Recommendations Due for Completion

### OHS1901-00 ISO 27001:2011 - Information security management audit

Category: Security

7

Total Number of Recommendations

7

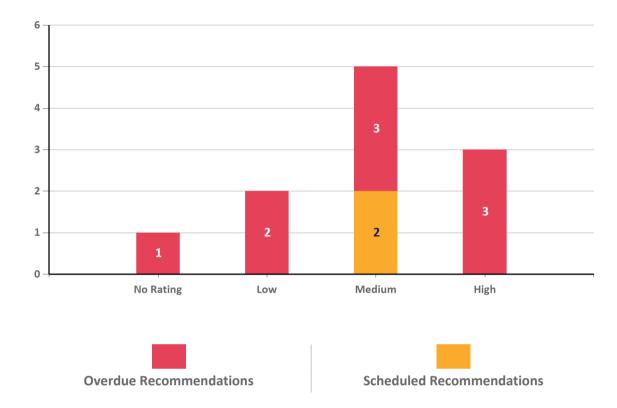
Number of Recommendations Completed 5

Number of Recommendations Overdue for Completion  $\bigcap$ 

Number of Recommendations Due for Completion

## **Outstanding Recommendations**

## **OVERVIEW**



## **Outstanding Recommendations**

**OHS1803-00 Crisis Management** 

Risk Rating: Medium

**Finding:** FN01 The following documents are key to Atlantis Crisis Management processes; Crisis and Issues Manual policy document prepared by Corporate Communications; and a Business Continuity – Corporate Policy document prepared by Corporate Services. Finding this does not refer to the Business Continuity – Corporate Policy although it provides good a good starting point regarding roles and responsibilities and this interrelationship between the various aspects of the framework.

Due Date of Recommendation:

Responsible Officer:

Division:

Percentage

**Action Status:** 

Elizabeth McMahon

Operations and IT

**Complete:** 

In Progress

25-Feb-22

#### **Recommendation Description**

FN01-02 Assign ownership of the Crisis Policy, and other related crisis management procedures and tools to Risk Management or other appropriate group.

**Status Report Summary:** 

#### **Management Response:**

Agreed. This will be undertaken as an early part of the revision of all crises management documentation.

**Status Report:** 

Finding: FN03 Atlantis suite of Crisis Management documents consists of: The Crisis and Issues Management Manual (CIMM), a 33 page document Crisis/Issue Management Flowchart, Business Continuity – Corporate Policy Selected Business Continuity Plan documents and parts of the Municipal Emergency Management Plan Findings Our examination of these crisis management documents noted: There is no reference in the CIMM to the Business Continuity – Corporate Policy, however the Policy refers to the CIMM. The CIMM does not refer to the overarching business continuity management Policy, which is in fact a good 'starting point' for stakeholders to understand the framework structure and interrelation between plans and teams. Crisis response strategies were not defined in the CIMM. Although the purpose of this document is to: "help manage issues, incidents or crisis." The procedures required to achieve this are not defined in the document. The Business Continuity – Corporate Policy calls out the Crisis Management Team 's responsibility for the implementation of BCPs and DRPs – contingent on the crisis scenario, this may not be accurate. The CIMM refers to the Business Continuity plans but does not describe how the two interrelate when the plans are executed. The CIMM seems to depend on strategies contained in the Municipal Emergency Management Plan (MEMPlan). Hence, the CIMM doesn't 'stand on its own.'

**Due Date of Recommendation:** 

02-Feb-22

**Responsible Officer:** 

Susan Wright

**Division:** 

Percentage

**Action Status:** 

Sales

Complete:

In Progress

**Recommendation Description** 

FN03-02 Review crisis response strategies to ensure they are in line with Atlantis strategic objectives.

**Status Report Summary:** 

**Management Response:** 

Due Date ofResponsible Officer:Division:PercentageAction Status:Recommendation:Andrea WestLegal & GeneralComplete:In Progress

23-Feb-22

#### **Recommendation Description**

FN03-01 Document the crisis management plan in accordance with the BCM Policy. 2.Consider outcomes of a risk and vulnerability assessment in developing crisis response strategies. 3.Review crisis response strategies to ensure they are in line with Atlantis strategic objectives. 4.Formally describe the linkage between crisis management and the business continuity and disaster recovery teams' roles and responsibilities.

### **Status Report Summary:**

#### **Management Response:**

Agreed. A workshop review with all parties will be conducted to determine all information and obtain agreed positions and ongoing management and maintenance.

OHS1901-00 ISO 27001:2011 - Information security Risk Rating: High management audit Finding: FN02 There are no policies addressing the use of personal devices at the workplace. **Responsible Officer: Division: Action Status: Due Date of Percentage** Clarke Chan **Not Started Recommendation: Complete:** 12-Nov-19 **Recommendation Description** FN02-03 Atlantis should implement restriction on USB ports for all office laptops or devices **Status Report Summary: Management Response: Status Report: Responsible Officer: Due Date of Division: Percentage Action Status:** Shannon Roma Operations and IT **Complete:** Not Started **Recommendation:** 08-Apr-20 **Recommendation Description** FN02-02 Develop policies addressing the use of mobile phones **Status Report Summary: Management Response: Status Report: Responsible Officer: Due Date of Division:** Percentage **Action Status:** Elizabeth McMahon Recommendation: Operations and IT **Complete:** In Progress 23-Nov-21 **Recommendation Description** FN02-01 Restrict employees from having USB drives at work place **Status Report Summary: Management Response: Status Report:** Finding: FN03 Systems lacking oversight, there are no transaction audit trails **Due Date of Responsible Officer: Division:** Percentage **Action Status:** Elizabeth McMahon Operations and IT In Progress Recommendation: **Complete:** 03-Feb-20 **Recommendation Description** FN03-01 Implement a security system where the Audit trail feature is available **Status Report Summary: Management Response: Status Report:** 

Finding: FN04 Overall company does not have the controls in place to satisfy the requirements of ISO27001

**Responsible Officer: Action Status: Due Date of Division: Percentage** Joe Smith Operations and IT **Recommendation: Complete:** In Progress 50 %

02-Dec-19

#### **Recommendation Description**

FN04-01 Give consideration to the potential benefits of formally adopting IT Security Standards to achieve either alignment or formal compliance with the requirements of the ISO27001 IT security standards.

#### **Status Report Summary:**

Investigation into the potential business impact and risks from adopting IT security standard in a number of areas will be conducted

**Management Response:** 

OHS1801-00 Review of Bank Reconciliations Risk Rating: Low

Finding: FN01 Independent Review of Bank Reconciliations

Due Date of Responsible Officer: Division: Percentage Action Status:

**Recommendation:** Joe Smith Operations and IT **Complete:** 08-Mar-21

## **Recommendation Description**

FN01-02 Investigation into the potential business impact and risks from the merger or acquisition in a number of areas

#### **Status Report Summary:**

Framework established, awaiting board approval

**Management Response:** 

**Status Report:** 

Due Date ofResponsible Officer:Division:PercentageAction Status:Recommendation:Madeline JonesSalesComplete:Not Started

23-Nov-17

#### **Recommendation Description**

FN01-01 The Banking Officer should forward all bank reconciliations to the Financial Accountant to be reviewed and authorized on a monthly basis. The review process should ensure that reconciling items are cleared and that underlying process issues are identified and addressed. The review of all reconciliations should be documented on the reconciliation.

#### **Status Report Summary:**

Awaiting confirmation from Group Accountant

#### **Management Response:**

In September and October 2009, the method used to reconcile the bank accounts was independently reviewed and all monthly reconciliations completed. Since November 2009, monthly reconciliations have been reviewed and signed off by the Management & Financial Accountant and reconciling items cleared promptly.

### **Status Report:**

Status Report - This issue may be closed

80 %

OHS1805-00 Workplace OH&S 2017 Risk Rating: Medium

Finding: FN01 Some hallways and stairwells do not have hand railings for support

Due Date ofResponsible Officer:Division:PercentageAction Status:Recommendation:Joe SmithOperations and ITComplete:In Progress

16-Mar-18

**Recommendation Description** 

FN01-01 Add hand railings to all hallways and stairwells.

**Status Report Summary:** 

Installation of hand railings over all staff working areas will be assigned following month

**Management Response:** 

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