

Atlantis Inc.



Print Date: 04-Aug-2021

Causes ID Description 1 Inadequate HR policies to prevent loss or theft of IP 2 Theft of critical information by external party 3 Inadequate ICT systems and practices to prevent loss or theft of IP 4 Failure to monitor critical plant and equipment



	Consequences				
	ID	Description			
	Α	Impact to reputation due to loss of customer information			
	В	External inquiries and investigations			
	С	Loss of revenue			
	D	Opportunity cost for time/money that could have been spent elsewhere			

Controls					
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID	
Proactively monitor infrastructure for data breaches and theft	Detective	Clarke Chan	Largely Ineffective		
Controlled access to offices and other data storage sites	Preventive	Elizabeth McMahon	Substantially Effective	1,3	
Controlled access to offices and other data storage sites	Preventive	Elizabeth McMahon	Substantially Effective	1,3	
Mechanisms exist to establish, maintain and disseminate cybersecurity and privacy policies, standards and procedures.	Preventive	Joe Smith	Substantially Effective		
Mechanisms exist to incorporate lessons learned from analyzing and resolving cybersecurity and privacy incidents to reduce the likelihood or impact of future incidents.	Corrective	James Hunt	Fully Effective		
Safeguarding of assets	Corrective	Elizabeth McMahon			

ask freatment Actions			
Action Title	Responsible Officer	Status	Due Date

Related Records
PI - # of cyber attacks, 01 Oct 2020 To 31 Oct 2020, OffTrack
PI - # of cyber attacks, 01 Aug 2018 To 31 Aug 2018, OffTrack
PI - # of cyber attacks, 01 Apr 2020 To 30 Apr 2020, OnTrack
PI - # of cyber attacks, 01 Nov 2021 To 30 Nov 2021, OffTrack
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Causes ID Description 1 Lack of knowledge of IP protection from staff 2 Misunderstood mission 3 Inadequate HR policies to prevent loss or theft of IP 4 Lack of consensus on the nature of problems facing the team 5 Failure to monitor critical plant and equipment 6 Requirement changes across specialties.

Risk

SR8 Unauthorised release of confidential information

Rating
Inherent Residual

Residual

Future

Low

Risk Appetite

 (\mathcal{B})

Extreme

Risk Category

Moderate

Risk Owner

Within Appetite

Financial (Revenue & Costs)

Riccardo Melton

Consequences					
ID	Description				
А	Financial loss due to poorer operational success				
В	Financial and operational harm				
С	Opportunity cost for time/money that could have been spent elsewhere				
D	Employees health problems				
Е	Legal Repercussions				
F	People lose trust over the organisation				

Controls

Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Mechanisms exist to facilitate the implementation of operational security controls.	Preventive	James Hunt	Largely Ineffective	
Mechanisms exist to develop, report and monitor cybersecurity and privacy program measures of performance.	Preventive	David Murray	Largely Ineffective	
Restrict access to sensitive commercial data in line with Principle of Least Privilege (POLP)	Preventive	David Murray	Partially Effective	
Proactively monitor infrastructure for data breaches and theft	Corrective	Tom Jones	Partially Effective	3,5
Controlled access to offices and other data storage sites	Preventive	Susan Wright	Partially Effective	3/C
Data loss incident management system	Detective	Joe Smith	Substantially Effective	6/C
ICT asset evaluation and renewal system	Detective	Riccardo Melton	Fully Effective	А

Risk Treatment Actions

Action Title	Responsible Officer	Status	Due Date
Develop and Implement policies to address the risk of people bringing personal devices to work.	Joe Smith	In Progress - 91%	31 Jul, 2020
Encryption to be installed on all company laptops, mobile devices and removable media	Clarke Chan	In Progress - 93%	29 May, 2020
Establish procedures for the management and operation of all information processing resources in the control systems domain	Tom Jones	Completed - 100%	18 Jul, 2020
Implement restriction to the USB Ports	David Murray	In Progress - 67%	09 Oct, 2021

Related Records

KPI - # of IP loss incidents, 01 Dec 2021 To 31 Dec 2021, OffTrack

KPI - # of IP loss incidents, 01 Jan 2022 To 31 Jan 2022, OffTrack

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Atlantis Inc. Bow Tie Report KPI - # of IP loss incidents, 01 Jul 2021 To 31 Jul 2021, OffTrack **KPI -** # of IP loss incidents, 01 Jul 2020 To 31 Jul 2020, OnTrack KPI - # of IP loss incidents, 01 Aug 2021 To 31 Aug 2021, OffTrack KPI - # of IP loss incidents, 01 Jan 2019 To 31 Jan 2019, OffTrack **KPI** - # of IP loss incidents, 01 Sep 2021 To 30 Sep 2021, OffTrack KPI - # of IP loss incidents, 01 May 2020 To 31 May 2020, OnTrack **KPI** - # of IP loss incidents, 01 Sep 2020 To 30 Sep 2020, OnTrack KPI - # of IP loss incidents, 01 May 2021 To 31 May 2021, OnTrack KPI - # of IP loss incidents, 01 Oct 2020 To 31 Oct 2020, OffTrack Risk - OR2 Inefficient document control process results in the accidental release of sensitive, confidential data - Low **Hierarchy -** CEO Dashboard > Level 1 > CEO Dashboard **Hierarchy -** Location > Region > UK **Hierarchy -** Location > Region > North **Hierarchy -** Location > Region > Southern Hierarchy - CEO Dashboard > Level 2 > Key Risks Audit - Crisis Management - Medium Audit - Security / Audit Trails - High Audit - ISO 27001:2011 - Information security management audit - High Recommendations - Password changes should be system enforced and occur at least every 2 months, with strict password policy in place - In Progress Recommendations - Assign ownership of the Crisis Policy, and other related crisis management procedures and tools to Risk Management or other appropriate group. - In Progress Recommendations - Atlantis should implement restriction on USB ports for all office laptops or devices - Not Started Recommendations - Implement a security system where the Audit trail feature is available - In Progress **Hierarchy** - Location > Region > Eastern **Hierarchy -** CEO Dashboard > Level 2 > Key Priorities **Hierarchy -** CEO Dashboard > Level 2 > Key Metrics **Hierarchy -** Location > Territory > EMEA **Hierarchy -** Location > Territory > APAC **Hierarchy -** Location > Region > South **Hierarchy -** Location > Region > Middle East

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KPI - # of Critical IT system related issues , 01 Jan 2020 To 31 Jan 2020, OnTrack

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KPI - # of cyber attacks, 01 Jan 2019 To 31 Jan 2019, OnTrack
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Incident - BI - 7 - Data Loss arising from IT System Malfunction, 09 Oct 2019
Incident - BI - 8 - Noted failure to report a fraudulent transaction, 11 Jul 2018
Incident - BI - 5 - The system was access by an unauthorised third party, 03 Sep 2020
Incident - BI - 1 - A networking device crashes, bringing down several services, 26 Nov 2020
Incident - BI - 18 - Data loss arising from IT malfunction, 08 Mar 2021
Compliances - CMS - 3, Enabling individuals to access their personal information, Non-compliant
Compliances - CMS - 4, Enabling Access and Correction of Personal Data, Due for Review
Compliances - CMS - 15, Direct marketing, Due for Review
Compliances - CMS - 9, Defective Product Disclosure Statements, Partially Compliant
Compliances - CMS - 39, Keeping confidential information confidential, Pending Review
Compliances - CMS - 52, Maintaining an information security policy, Pending Review
Compliances - CMS - 1150, Overview and application of the data privacy laws, Due for Review
KPI - # of Critical IT system related issues , 01 Mar 2020 To 31 Mar 2020, OnTrack
KPI - # of Critical IT system related issues , 01 Jul 2020 To 31 Jul 2020, OffTrack
KPI - # of Critical IT system related issues , 01 Nov 2019 To 30 Nov 2019, OnTrack
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Causes **ID** Description 1 No pre-plan methods were adapted Poor management of invoices. Ineffectively invoicing and not chasing or providing

Risk

SR2 Change in Industry conditions leads to financial loss

Rating Inherent Residual

High

Future

Moderate

Risk Appetite

 (\mathcal{R})

Extreme

Risk Category

Financial

Costs)

Risk Owner

Within Appetite

(Revenue &

Michelle Jonas

Consequences **ID** Description Impact to reputation due to loss of customer information Impact of other future investments and acquisitions Financial Department and its members lose support. D Action by regulators Ε Delays

Controls

Lack knowledge to the Staff

Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Business improvement plan developed and reviewed annually for each Department.	Detective	Joe Smith	Partially Effective	
Develop and deliver a debtors management plan process.	Preventive	Michelle Jonas	Substantially Effective	
Develop and deliver a debtors management plan process.	Preventive	Michelle Jonas	Substantially Effective	
Annual budgeting process and ongoing monitoring to identify variances to expected revenue	Detective	Michelle Jonas	Substantially Effective	

Risk Treatment Actions

Action Title	Responsible Officer	Status	Due Date
Further review of Asset Accounting procedures to be programmed.	Michelle Jonas	In Progress - 10%	09 Feb, 2021
Further review of the Asset Register to be undertaken by an external consultant in 2019 and 2020	Michelle Jonas	In Progress - 10%	14 Jul, 2021
Review of tenancy and lease arrangements	Michelle Jonas	Completed - 100%	21 May, 2021

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Risk - SR9 Insider Trading - Moderate
Hierarchy - CEO Dashboard > Level 1 > CEO Dashboard
Hierarchy - CEO Dashboard > Level 2 > Key Risks
Hierarchy - CEO Dashboard > Level 2 > Key Metrics
Hierarchy - Dashboard Structure > Level 3 > Strategic Risks
Hierarchy - Atlantis Group Hierarchy > Level 3 > Support
KPI - \$ YTD Actual to Budget - Revenue from New Clients, 01 Apr 2019 To 30 Apr 2019, OffTrack
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KP1 - Settimated profit from past year mergers and asquisitions, 01 Dec 2001 of 18 Dec 2003, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 30 Nov 2017, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 30 Nov 2017, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 30 Nov 2017, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 30 Nov 2017, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 30 Nov 2019, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Oct 2019, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2018 of 31 Oct 2019, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2018 of 31 Oct 2019, offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Oct 2021 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Oct 2021 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2017 of 31 Nov 2017 offrack KP1 - Settimated profit from past year mergers and asquisitions, 01 Nov 2018 of 31 Nov 2018 offrack KP1 - Settimated
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Hierarchy - Planing Hierarchy > Outcome > Increased presence throughout Asia driven by a self-sufficient direct sales engine
Hierarchy - Planing Hierarchy > Strategy > Research the addressable online market, and develop appropriate product offering
Hierarchy - Planing Hierarchy > Strategy > Establish strong global reference sites within the new target sectors
Hierarchy - Planing Hierarchy > Action > Develop release strategy for our upcoming online offerings
Hierarchy - Atlantis Group Hierarchy > Level 3 > Systems
Hierarchy - CEO Dashboard > Level 2 > Key Priorities
Hierarchy - Atlantis Group Hierarchy > Level 3 > Innovation
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Compliances - CMS - 2247, Dealing with counter-terrorism financing, Fully Complaint
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KPI - \$ YTD Actual to Budget - Revenue from New Clients, 01 Apr 2019 To 30 Apr 2019, OffTrack
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Causes ID Description 1 Providing the flexibility to work-from-home 2 PCs still provide local admin access 3 Insufficient IT security management

Risk

IT2 Unauthorised access of data stored in our internal systems

Rating Inherent Residual

(!

Future

1

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Extreme

Risk Appetite

 (\mathcal{R})

Extreme

Risk Category

High

Risk Owner

Within Appetite

Provision of Service / Performance

Jack Watts

Risk Treatment Actions

Consequences ID Description A Penalty payments and legal liabilities B Disruption to business operations C Hardware Impacts D Impact to Brand Image

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Employment of third party security vendor, to monitor systems 24/7	Detective	Joe Smith	Substantially Effective	1,3
Ongoing implementation of restricted user access practices, limited to specific functions of a given role	Preventive	Elizabeth McMahon	Fully Effective	
Employment of third party security vendor, to monitor systems 24/7	Detective	Joe Smith		1,3

Misk Heatiment Actions			
Action Title	Responsible Officer	Status	Due Date
Develop and Implement policies to address the risk of people bringing personal devices to work.	Madeline Jones	In Progress - 60%	11 May, 2020
Encryption to be installed on all company laptops, mobile devices and removable media	Elizabeth McMahon	In Progress - 75%	17 Oct, 2020
Implement and enforce a policy prohibiting employees from keeping working papers, passwords or any sensitive documents in view while they are away from their desks	Andrea West	In Progress - 67%	31 Jul, 2021
Train employees on the various techniques used by fraudsters, such as "phishing" and "smishing" and to never open attachments or download anything from an unknown source.	Andrea West	Completed - 100%	24 May, 2020

Related Records
PI - # of IP loss incidents, 01 Feb 2021 To 28 Feb 2021, OffTrack
PI - # of IP loss incidents, 01 Sep 2018 To 30 Sep 2018, OnTrack
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KPI - # of cyber attacks, 01 Nov 2018 To 30 Nov 2018, OffTrack

Attantis inc.
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Hierarchy - Business Development Strategy 2021-2025 > Level 2 > Business enhancement on new initiatives
Hierarchy - Business Development Strategy 2021-2025 > Level 2 > An efficient workforce, supported by business systems, enabling service delivery excellence
Audit - ISO 27001:2011 - Information security management audit - High
Audit Findings - Cash Collection -Events & Booking Database Does Not Have Password Security or Audit Trails - High
Recommendations - Develop policies addressing the use of mobile phones - Not Started
Recommendations - Implement a security system where the Audit trail feature is available - In Progress
Recommendations - Give consideration to the potential benefits of formally adopting IT Security Standards to achieve either alignment or formal compliance with the requirements of the IS027001 IT security standards In Progress
Hierarchy - Planing Hierarchy > Outcome > Successful established global partnerships and acquisitions
Hierarchy - Planing Hierarchy > Outcome > Increased presence throughout Asia driven by a self-sufficient direct sales engine
KPI - # of cyber attacks, 01 Mar 2020 To 31 Mar 2020, OffTrack
KPI - # of cyber attacks, 01 Dec 2018 To 31 Dec 2018, OnTrack
KPI - # of cyber attacks, 01 Jul 2021 To 31 Jul 2021, OnTrack
KPI - # of cyber attacks, 01 Feb 2020 To 29 Feb 2020, OffTrack
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Incident - BI - 7 - Data Loss arising from IT System Malfunction, 09 Oct 2019

KPI - # of returning IT issues, 01 Nov 2021 To 30 Nov 2021, OnTrack

Atlantis Inc.	Bow Tie Repoi
Incident - BI - 4 - Emailing of inappropriate information to staff without sufficient security privileges , 03 Jul 2018	
Incident - BI - 5 - The system was access by an unauthorised third party, 03 Sep 2020	
Compliances - CMS - 15, Using and disclosing personal information, Partially Compliant	
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Bow Tie Report

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Bow Tie Report

Causes ID Description 1 Lack knowledge to the Staff 2 No pre-plan methods were adapted

Risk

OR6 Lack of recognition by internal staff of the importance of customer service to their work outcomes.

service to their work outcomes.			
Inherent	Rating Residual	Future	
Extreme	Low	Moderate	
Risk Appetite	Risk Category	Risk Owner	
Within Appetite	Service Delivery	Elizabeth McMahon	



Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Customer Satisfaction surveys on counters	Detective	Elizabeth McMahon	Partially Effective	
Induction training on customer relationship	Preventive	Madeline Jones	Partially Effective	
Customer Satisfaction surveys on counters	Detective	Elizabeth McMahon	Substantially Effective	
Induction training on customer relationship	Preventive	Madeline Jones	Substantially Effective	

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Additional training on customer relationship	Elizabeth McMahon	In Progress - 55%	28 Feb, 2019
Staff motivation and recognition process initiation	Susan Wright	In Progress - 20%	30 Oct, 2019

Related Records
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Hierarchy - Planing Hierarchy > Action > Undertake target marketing campaigns focused on increased revenue from the new sectors and improve our brand awareness within these
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Incident - COM - 1 - Verbal abuse allegedly directed towards child, 23 Aug 2019
Incident - INJ - 4 - Tripping injury to member of the staff in breakroom, 16 Jan 2021
Compliances - CMS - 773, Developing a health and safety management plan, Fully Complaint
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Atlantis Inc.

Bow Tie Report

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Causes ID Description 1 Market manipulation 2 Disclosure of false or misleading information to the market 3 Inadequate financial Information controls

Risk SR9 Insider Trading Rating Inherent Residual **Future** \otimes Extreme Moderate Low **Risk Appetite Risk Category Risk Owner** Financial (Revenue & Joe Smith Within Appetite Costs)

Consequences			
ID	Description		
Α	Reputation damage		
В	Sharing of confidential information		
С	Information not publicly available		

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Appoint an in-house watchdog,	Corrective	Andrew James	Largely Ineffective	
Act quickly to investigate insider trading	Preventive	Joe Smith	Largely Ineffective	
Ensure that employees are educated on insider trading	Preventive	Jean Pierre	Partially Effective	
Restrict Risky Trade	Detective	Clarke Chan	Substantially Effective	
Leverage technology to prevent insider trading	Corrective	Riccardo Melton	Substantially Effective	

RISK Treatment Actions						
Action Title	Responsible Officer	Status	Due Date			
Appropriate measures in risky trade	Riccardo Melton	In Progress - 10%	17 Jul, 2021			
Employee training plan	Michelle Jonas	In Progress - 55%	18 Dec, 2021			

Related Records
KPI - # of insider trading events , 01 Sep 2020 To 30 Sep 2020, OffTrack
KPI - # of insider trading events , 01 Feb 2022 To 28 Feb 2022, OnTrack
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Atlantis Inc.

Bow Tie Report

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Causes ID Description 1 Insufficient financial due diligence on target company 2 Limited access to target company 3 Lack of disclosure of true financial position 4 Miscalculations in the evaluation of financial position 5 Insufficient communication and lack of transparency in undertaking acquisition 6 Failure to identify dominant market players due to negligence



Consequences		
ID	Description	
Α	Leadership time cost post-acquisition	
В	Impact to current and future cashflow	
С	Poor rate of return/ROI	
D	Impact of other future investments and acquisitions	

Controls					
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID	
Coherent and clear agreement between parties on the approach and results on acquisition	Preventive	Madeline Jones	Partially Effective	B,D	
Mandatory full financial assessment conducted by accredited third-party	Preventive	Joe Smith	Substantially Effective	4	
HR surveying and reviewing of staff perception and understanding of acquisition	Detective	Elizabeth McMahon	Fully Effective	1,2	
Restrict access to sensitive commercial data in line with Principle of Least Privilege (POLP)	Preventive	Susan Wright		2,4	
Agreed timeframes for strategic initiatives	Preventive	Susan Wright		1,3,5/A,C,D	
Annual budgeting process and ongoing monitoring to identify variances to expected revenue	Detective	Michelle Jonas		1,5	

Risk Treatment Actions					
Action Title	Responsible Officer	Status	Due Date		
Analyse economic risks of acquisitions	Jack Watts	Deferred - 10%	20 Oct, 2022		
Assess the consequences of combining the security practices and technologies of the two organisations	Madeline Jones	Completed - 100%	02 Mar, 2022		
Investigation into the potential business impact and risks from the merger or acquisition in a number of areas	Joe Smith	In Progress - 56%	08 Mar, 2021		
Test 1	Joe Smith	Completed - 100%	28 Aug, 2022		

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KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 May 2018 To 31 May 2018, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Oct 2018 To 31 Oct 2018, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Apr 2020 To 30 Apr 2020, OffTrack

KPI - \$ YTD Actual to Budget - Value of Approved Work, 01 Dec 2017 To 31 Dec 2017, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 May 2021 To 31 May 2021, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Jul 2019 To 31 Jul 2019, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Oct 2017 To 31 Oct 2017, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Jun 2021 To 30 Jun 2021, OffTrack
KPI - \$ YTD Actual to Budget - Value of Approved Work, 01 Aug 2020 To 31 Aug 2020, OffTrack
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KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Oct 2020 To 31 Oct 2020, OnTrack

## 5 of 2007 Action to Badget - Value of Approved Virol, Quir AD 2015 to 30 Age 2015, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir AD 2015 to 10 Age 2015, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir AD 2015 to 10 Age 2015, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir AD 2015 to 10 Age 2015, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir AD 2015 to 10 Age 2015, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir Sep 2017 to 30 Sep 2017, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir Sep 2017 to 30 Sep 2017, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir Sep 2017 to 30 Sep 2017, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir Sep 2017 to 30 Sep 2017, Offices A. ## 5 of 2007 Action to Badget - Value of Approved Virol, Quir Sep 2017 to 30 Sep	KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Nov 2018 To 30 Nov 2018, OnTrack
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Risk - OR1 Failure to appropriately implement business continuity program/policy - Moderate
Risk - OR5 Currency fluctuations for parts procurement may result in higher costs and therefore erode margin - High
Hierarchy - Atlantis Group Hierarchy > Level 2 > Operations & IT
Hierarchy - CEO Dashboard > Level 2 > Key Risks
Audit - Crisis Management - Medium
Audit - Crisis Management - Medium
Audit - ISO 27001:2011 - Information security management audit - High
Hierarchy - Planing Hierarchy > Goal > Major business growth through focus on new initiatives
Hierarchy - Planing Hierarchy > Outcome > Increased profit margins through business process optimisation
Hierarchy - Planing Hierarchy > Strategy > Research the addressable online market, and develop appropriate product offering

KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Nov 2017 To 30 Nov 2017, OffTrack

Atlantis Inc.	пе керог
Hierarchy - Planing Hierarchy > Action > Develop release strategy for our upcoming online offerings	
Hierarchy - Dashboard Structure > Level 3 > Strategic Risks	
Hierarchy - CEO Dashboard > Level 2 > Key Priorities	
Hierarchy - Strategic Initiatives > Level 3 > Research viability of Expansion to Asian Market	
Hierarchy - CEO Dashboard > Level 2 > Key Metrics	
Hierarchy - Atlantis Group Hierarchy > Level 3 > Innovation	
Hierarchy - CEO Dashboard > Level 1 > CEO Dashboard	
Incident - ISS - 3 - Failing to comply with debtor management regulations, 28 Aug 2020	
Incident - ISS - 2 - Poor communication and feedback., 14 Oct 2020	
Incident - BI - 18 - Data loss arising from IT malfunction, 08 Mar 2021	
Compliances - CMS - 20, Internal complaints management process, Due for Review	
Compliances - CMS - 2, Managing reviews of access and correction decisions , Fully Complaint	
Compliances - CMS - 2247, Dealing with counter-terrorism financing, Fully Complaint	
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Atlantis Inc.

Bow Tie Report

Causes ID Description 1 Unplanned downtime as a result of poorly executed changes 2 Lack of knowledge regarding critical systems and information

Risk

OR1 Failure of critical Enterprise ICT System(s) and / or Application(s)

Rating
Inherent Residual Future

High High High High

Risk Appetite Risk Category Risk Owner

Provision of Service /

Performance

Joe Smith

Within Appetite

Consequences

ID Description

A Loss or unavailability of company data

B Exfiltration of market-sensitive data including M&A

C internal financial models

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
ICT asset evaluation and renewal system	Preventive	Tom Jones	Largely Ineffective	
Business Impact Assessment	Detective	Joe Smith		

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Develop a new policy for BIAs to be undertaken every 3 months for all critical systems across OZ Minerals	Jack Watts	Not Started - 0%	31 Aug, 2021
Review code management protocols across key systems	Joe Smith	Completed - 100%	30 Jun, 2021

Related Records
KPI - # of Critical IT system related issues , 01 Mar 2020 To 31 Mar 2020, OnTrack
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KPI - # of IP loss incidents, 01 Aug 2020 To 31 Aug 2020, OffTrack

Atlantis Inc.	Bow Tie Repor
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Audit - ISO 27001:2011 - Information security management audit - High	
Hierarchy - Planing Hierarchy > Goal > Business-as-usual facilitating organic growth to deliver \$100 million	
Hierarchy - Planing Hierarchy > Outcome > Expanded product and service sales through sustainable growth	
Incident - HAZ - 10 - Lifting matts at pedestrian crossing, 05 Apr 2017	
Incident - BI - 8 - Noted failure to report a fraudulent transaction, 11 Jul 2018	
KPI - # of IP loss incidents, 01 Dec 2021 To 31 Dec 2021, OffTrack	
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Causes ID Description 1 No pre-plan methods were adapted 2 Insufficient financial due diligence on target company 3 Lack knowledge to the Staff 4 No pre-plan methods were adapted

Risk OR2 Inefficient document control process results in the accidental release of sensitive, confidential data Rating Inherent Residual **Future** (\mathcal{R}) (D) Extreme Low High **Risk Appetite Risk Category Risk Owner** Brand Andrea West Within Appetite

	Consequences		
	ID	Description	
	А	Impact of other future investments and acquisitions	
	В	Impact to reputation due to loss of customer information	
	С	Legal repercussions and costs	
	D	Unhappy Clients	

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Restrict access to sensitive commercial data in line with Principle of Least Privilege (POLP)	Preventive	Susan Wright	Partially Effective	
Insufficient resources available to perform work	Preventive	Elizabeth McMahon	Partially Effective	
Maintain a separate server for confidential information.	Preventive	Andrea West	Substantially Effective	
Maintain a separate server for confidential information.	Preventive	Andrea West	Substantially Effective	
Business improvement plan developed and reviewed annually for each Department.	Detective	Andrea West	Fully Effective	
Maintain a separate server for confidential information.	Preventive	Andrea West	Fully Effective	

Risk Treatment Actions				
Action Title	Responsible Officer	Status	Due Date	
Investigate the software market offerings for document security management	Andrea West	In Progress - 25%	26 Jun, 2019	

Related Records
KPI - # of IP loss incidents, 01 Dec 2021 To 31 Dec 2021, OffTrack
KPI - # of IP loss incidents, 01 Jan 2022 To 31 Jan 2022, OffTrack
KPI - # of IP loss incidents, 01 Sep 2019 To 30 Sep 2019, OnTrack
KPI - # of IP loss incidents, 01 Mar 2022 To 31 Mar 2022, OffTrack
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Risk - SR8 Unauthorised release of confidential information - Moderate
Hierarchy - Dashboard Structure > Level 3 > Operational Risks
Hierarchy - CEO Dashboard > Level 2 > Key Risks
Hierarchy - Planing Hierarchy > Goal > An empowered workforce, supported by business systems, enabling service delivery excellence
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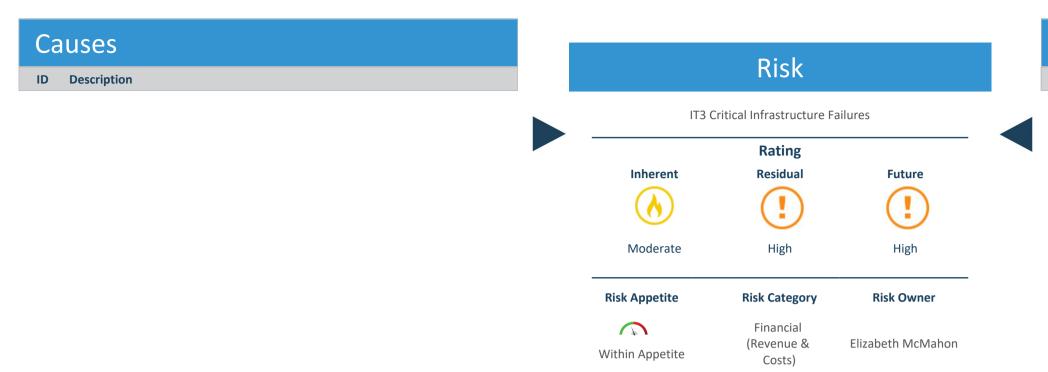
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KPI - # of IP loss incidents, 01 Oct 2020 To 31 Oct 2020, OffTrack
Incident - INJ - 5 - An senior tech staff was stumbled in the restroom. , 02 Jan 2021
Compliances - CMS - 2178, Carrier Licensing, Due for Review
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Atlantis Inc.

Bow Tie Report

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ID Description

Controls

Control Title

Control Type

Control Owner Control Effectiveness

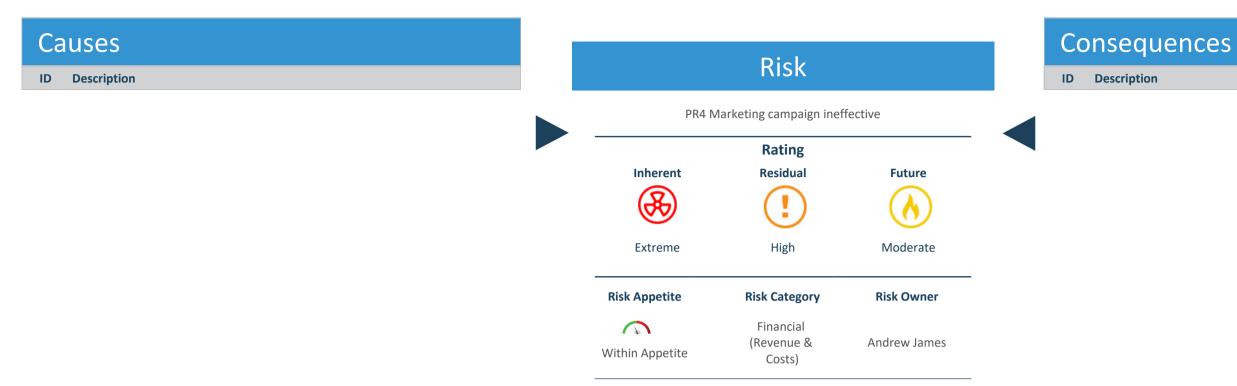
Linked Causes/ **Consequences ID**

Risk Treatment Actions

Action Title Responsible Officer Status **Due Date**

Related Records

Hierarchy - Dashboard Structure > Level 3 > Corporate Risks



Control Owner Control Effectiveness



Related Records

Control Title

Control Type

Controls

Linked Causes/

Causes ID Description 1 No pre-plan methods were adapted 2 Poor management of invoices. Ineffectively invoicing and not chasing or providing incentives. 3 Lack knowledge to the Staff

Related Records

Risk - SR1 Poor results from company and product acquisitions - Moderate

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Hierarchy - Dashboard Structure > Level 3 > Operational Risks

Hierarchy - CEO Dashboard > Level 2 > Key Risks



Risk Treatment Actions

Action Title

Consequences		
ID	Description	
Α	Workplace communication breakdown	
В	Legal repercussions and costs	
С	Impact to reputation due to loss of customer information	

Status

Due Date

Controls					
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID	
Agreed timeframes for strategic initiatives	Preventive	Susan Wright	Largely Ineffective		
Insufficient resources available to perform work	Preventive	Elizabeth McMahon	Partially Effective		

Hierarchy - Planing Hierarchy > Action > Undertake regular analysis and report on the financial performance of our customers

Responsible Officer

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Incident - INJ - 4 - Tripping injury to member of the staff in breakroom, 16 Jan 2021
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Bow Tie Report

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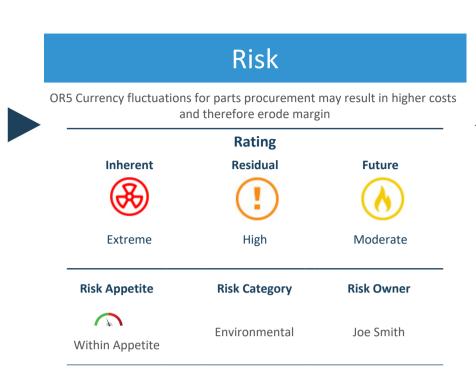
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KPI - \$ YTD Actual to Budget - Services Delivered, 01 Dec 2018 To 31 Dec 2018, OnTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Feb 2018 To 28 Feb 2018, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Mar 2020 To 31 Mar 2020, OnTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Apr 2020 To 30 Apr 2020, OnTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Oct 2021 To 31 Oct 2021, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Dec 2020 To 31 Dec 2020, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Aug 2019 To 31 Aug 2019, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Jan 2021 To 31 Jan 2021, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 May 2022 To 31 May 2022, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Sep 2018 To 30 Sep 2018, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Feb 2022 To 28 Feb 2022, OffTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Jul 2019 To 31 Jul 2019, OffTrack

KPI - \$ YTD Actual to Budget - Services Delivered, 01 Feb 2019 To 28 Feb 2019, OnTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Apr 2019 To 30 Apr 2019, OnTrack
KPI - \$ YTD Actual to Budget - Services Delivered, 01 Dec 2017 To 31 Dec 2017, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Mar 2019 To 31 Mar 2019, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 May 2018 To 31 May 2018, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Oct 2018 To 31 Oct 2018, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Apr 2020 To 30 Apr 2020, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Dec 2017 To 31 Dec 2017, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 May 2021 To 31 May 2021, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Jul 2019 To 31 Jul 2019, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Oct 2017 To 31 Oct 2017, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Jun 2021 To 30 Jun 2021, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Aug 2020 To 31 Aug 2020, OffTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Jun 2018 To 30 Jun 2018, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 Sep 2018 To 30 Sep 2018, OnTrack
KPI - \$ YTD Actual to Budget – Value of Approved Work, 01 May 2019 To 31 May 2019, OffTrack
KPI - \$ YTD Actual to Budget - Value of Approved Work, 01 Jan 2021 To 31 Jan 2021, OffTrack

auses
Description
Changes in government and legislation
Insufficient financial due diligence on target company
Failure to monitor critical plant and equipment
Miscalculations in the evaluation of financial position
No pre-plan methods were adapted



Consequences ID Description

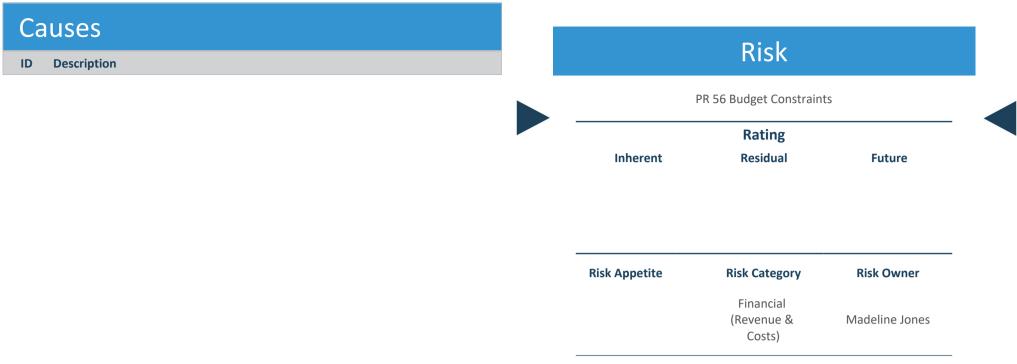
Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Establish a hedge for project costs to protect against currency fluctuations	Corrective	Andrew James	Largely Ineffective	

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Extend hedging strategy to include subsidiaries	Andrew James	Completed - 100%	28 Feb, 2017

Related Records

Risk - SR1 Poor results from company and product acquisitions - Moderate

Incident - ISS - 1 - IT System Malfunction, 09 Jul 2018



Control Effectiveness

Control Owner



Responsible Officer

Status

Due Date

Consequences

ID Description

Risk Treatment Actions

Action Title

Related Records

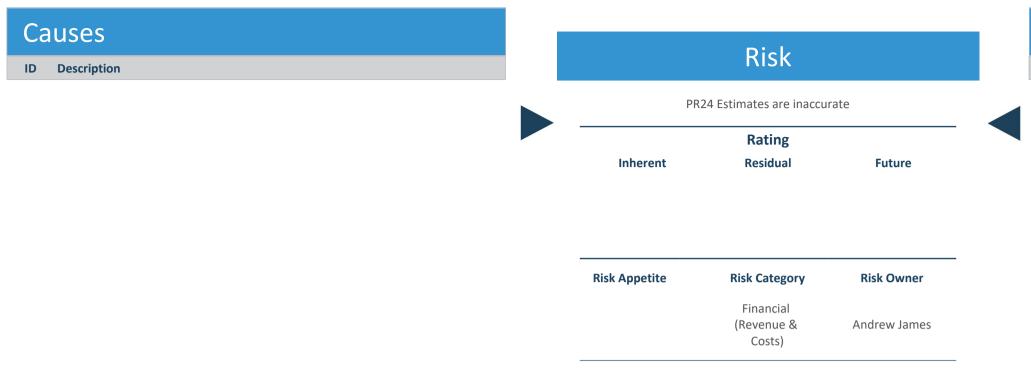
Control Title

Control Type

Controls

Linked Causes/

Consequences ID



Consequences

ID Description

Controls

Control Title

Control Type

Control Owner

Control Effectiveness

Linked Causes/
Consequences ID

Risk Treatment Actions

Action Title Responsible Officer

Status

Due Date

Causes **ID** Description 1 Lack knowledge to the Staff 2 No pre-plan methods were adapted

Risk SR3 Efficiency caused by procedural flexibility Rating Residual **Future**

Extreme

Moderate

Risk Appetite Risk Category **Risk Owner**

Out of Appetite

Inherent

 \otimes

Extreme

Service Delivery

Elizabeth McMahon

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Agreed timeframes for strategic initiatives	Preventive	Susan Wright	Largely Ineffective	
Business improvement plan developed and reviewed annually for each Department.	Detective	Andrea West	Fully Effective	

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Building skills and knowledge through specific provisions such as the EBA provisions for employees with Certificates III and IV	Madeline Jones	Not Started - 0%	10 Sep, 2021
Development of Staff Consultative Committee	Madeline Jones	In Progress - 15%	15 May, 2021
Test 1	Joe Smith	Completed - 100%	28 Aug, 2022

Consequences

A Impact of other future investments and acquisitions

Workplace communication breakdown

D Workplace communication breakdown

Impact to reputation due to loss of customer information

ID Description

Related Records
Hierarchy - CEO Dashboard > Level 2 > Key Metrics
Hierarchy - CEO Dashboard > Level 1 > CEO Dashboard
Hierarchy - CEO Dashboard > Level 2 > Key Risks
Hierarchy - Planing Hierarchy > Goal > Major business growth through focus on new initiatives
Hierarchy - Planing Hierarchy > Outcome > Global leader within new verticals
Hierarchy - Planing Hierarchy > Outcome > Excellence in customer feedback and satisfaction
Hierarchy - CEO Dashboard > Level 2 > Key Priorities

Causes

ID Description

Risk

Consequences

ID Description

SR7 Political instability affecting investment returns

Inherent

 (\mathcal{R})

Extreme

Rating Residual

(!)

(

Future

High

Moderate

Risk Appetite

Risk Category

Risk Owner

Within Appetite

Financial (Revenue & Costs)

Andrew James

Controls

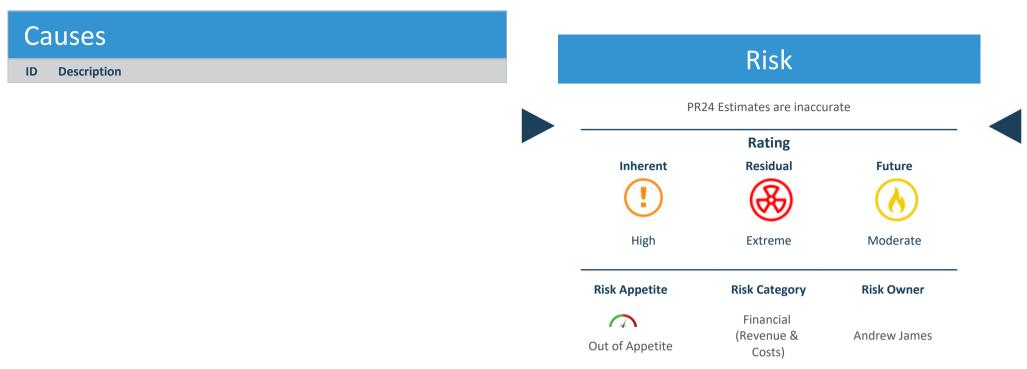
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Business wide assessment of money laundering risks	Preventive	Joe Smith	Partially Effective	
Business wide assessment of money laundering risks	Preventive	Joe Smith	Partially Effective	
Review of business wide money laundering policy	Preventive	Joe Smith	Partially Effective	
Review of business wide money laundering policy	Preventive	Joe Smith		

Risk Treatment Actions

Action Title	Responsible Officer	Status	Due Date
Appoint officer responsible for organisation wide money laundering policy	Andrew James	In Progress - 73%	05 Apr, 2021
Initiate an awareness program	Elizabeth McMahon	Completed - 100%	31 Jan, 2019

Related Records

Hierarchy - Planing Hierarchy > Strategy > Increase brand awareness within new sectors utilising our expertise and track record of success



Consequences ID Description

Controls			Risk Treatment Actions					
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID	Action Title	Responsible Officer	Status	Due Date
					Providing accurate estimates	Jack Watts	In Progress - 1%	03 Jan, 2020

Causes ID Description

Risk

Consequences

ID Description



Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Insufficient resources available to perform work	Preventive	Elizabeth McMahon	Partially Effective	
Procedures and guidelines with regard to the work	Corrective	Riccardo Melton	Substantially Effective	

Risk Treatment Actions							
Action Title	Responsible Officer	Status	Due Date				
Enlighten the team with the exact requirement.	Andrew James	Completed - 100%	03 Jan, 2020				

Causes

ID Description

Risk

SR4 Inability for the organisation to meet its strategic goals due to inability to negotiate with interested parties

Future

Rating Residual

Inherent

(M)

Moderate

Risk Appetite

Risk Category

Risk action

Low

Risk Owner

Within Appetite

Service Delivery

Andrea West

Controls

Control Title

Control Type

Control Owner

Control Effectiveness

Linked Causes/ **Consequences ID** **Risk Treatment Actions**

Action Title Responsible Officer

Consequences

ID Description

Andrea West Completed - 100%

Status

17 Jul, 2021

Due Date

Related Records

Hierarchy - Planing Hierarchy > Goal > Major business growth through focus on new initiatives

Hierarchy - Planing Hierarchy > Goal > An empowered workforce, supported by business systems, enabling service delivery excellence

Hierarchy - Location > Region > Eastern

Hierarchy - CEO Dashboard > Level 2 > Key Metrics

Hierarchy - CEO Dashboard > Level 1 > CEO Dashboard

Hierarchy - CEO Dashboard > Level 2 > Key Risks

Hierarchy - Strategic Initiatives > Level 2 > Growth

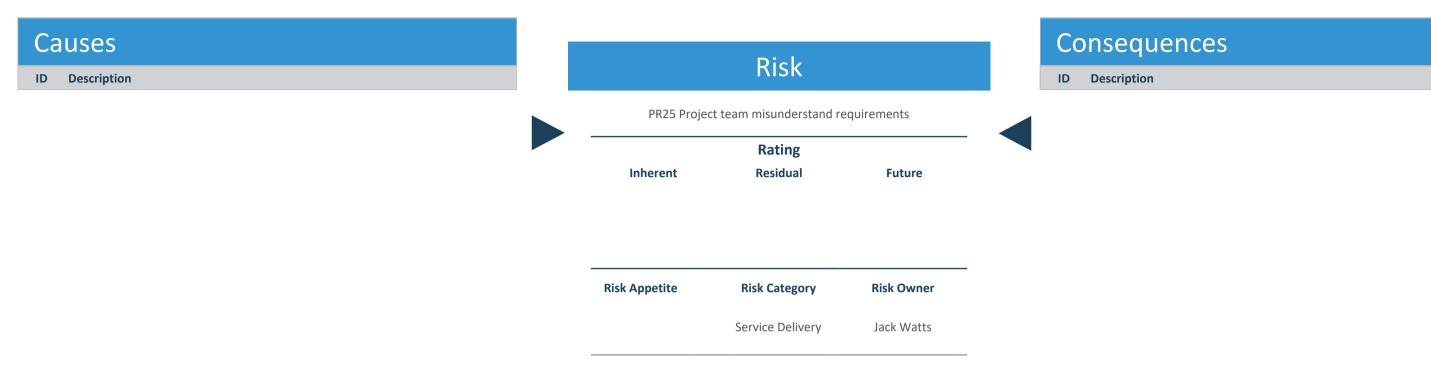
Hierarchy - Planing Hierarchy > Goal > Business-as-usual facilitating organic growth to deliver \$100 million

Hierarchy - Location > Global > Global

Hierarchy - CEO Dashboard > Level 2 > Key Priorities

Hierarchy - Location > Territory > APAC

04-Aug-2021



Controls

Control Title

Control Type

Control Type

Control Owner

Control Effectiveness

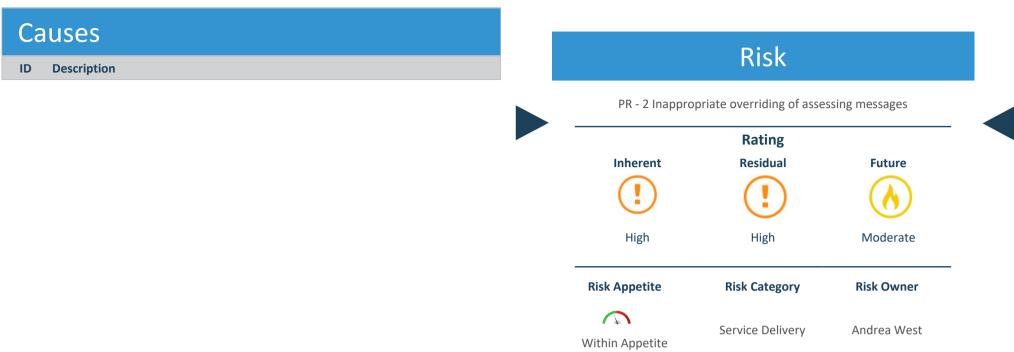
Consequences ID

Control Title

Responsible Officer

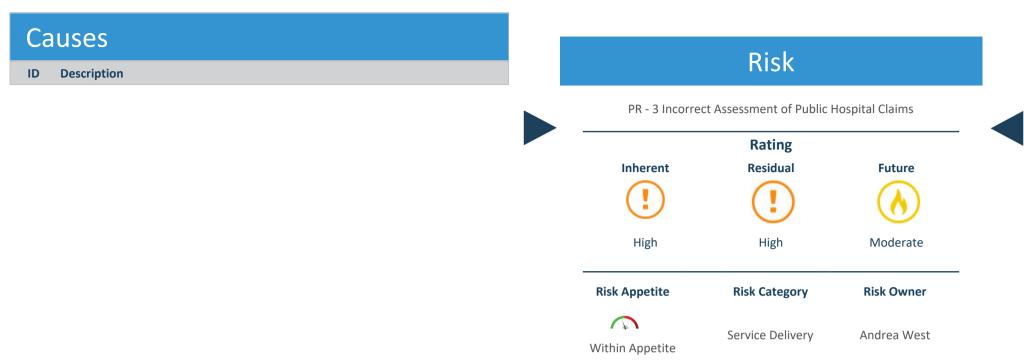
Status

Due Date





Controls Control Title Control Type Control Owner Control Owner Control Effectiveness Control Effectiveness Control Title Control Type Control Owner Control Effectiveness Control Effectiveness Consequences ID Consequences ID Consequences ID Control Title Responsible Officer Status Due Date





Controls Control Title Control Type Control Type Control Owner Control Effectiveness Consequences ID Control Title Control Title Control Type Control Owner Control Effectiveness Consequences ID Consequences ID Consequences ID

Causes **ID** Description

Risk

Consequences

ID Description

PR23 Executive turnover disrupts project Rating Inherent Residual **Future** (\mathcal{B}) Extreme High Moderate

Risk Appetite

Risk Category

Risk Owner

Within Appetite

Provision of Service / Performance

Jack Watts

Controls

Linked Causes/ **Control Title Control Owner** Control Effectiveness **Control Type Consequences ID**

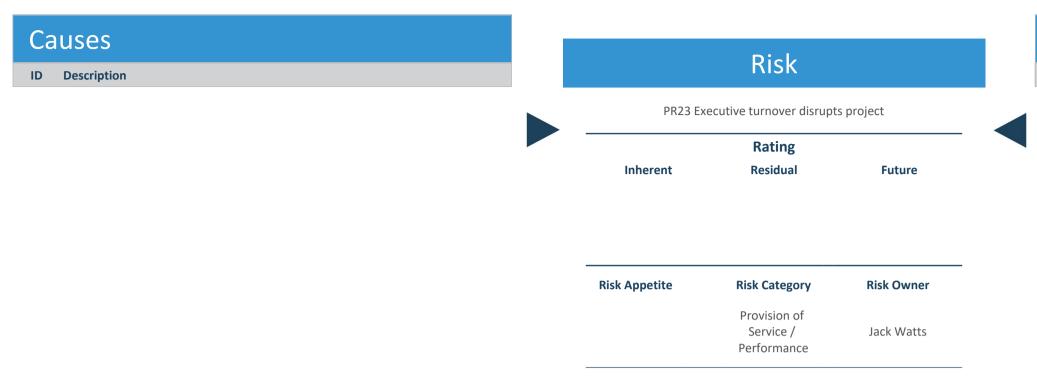
Risk Treatment Actions

Action Title	Responsible Officer	Status	Due Date
Inability to guarantee rebranding success	Andrew James	In Progress - 9%	01 Jun, 2021
Incorrect marketing perception	Michelle Jonas	Completed - 100%	05 Feb, 2021
Marketing resource deficiency	Andrew James	In Progress - 50%	15 Mar, 2021
Reallocation of funds	Michelle Jonas	Completed - 63%	30 Apr, 2021

Related Records

Incident - HAZ - 10 - Lifting matts at pedestrian crossing, 05 Apr 2017

Incident - BI - 8 - Noted failure to report a fraudulent transaction, 11 Jul 2018



Consequences

ID Description

Controls

Control Title

Control Type

Control Owner

Control Effectiveness

Linked Causes/
Consequences ID

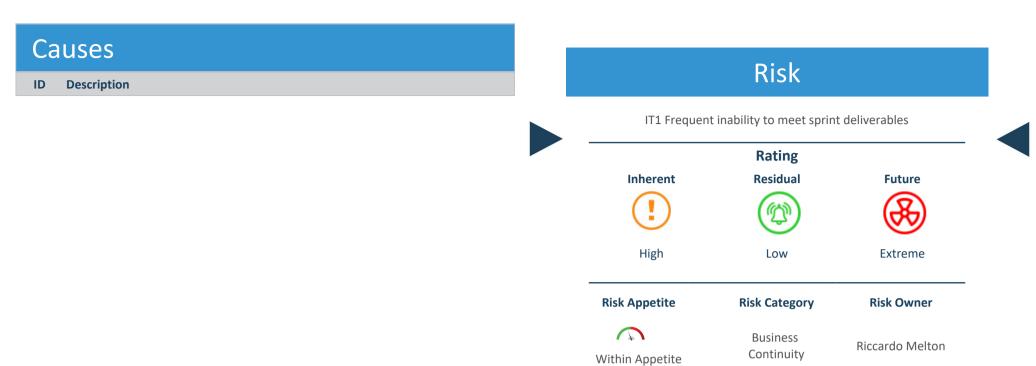
Risk Treatment Actions

Action Title Responsible Officer

e Officer

Status

Due Date





Control S Control Title Control Type Control Owner Control Effectiveness Consequences ID Control Title Responsible Officer Status Due Date

Related Records Hierarchy - Dashboard Structure > Level 3 > Corporate Risks Hierarchy - Planing Hierarchy > Outcome > Successful established global partnerships and acquisitions Hierarchy - Planing Hierarchy > Outcome > Increased presence throughout Asia driven by a self-sufficient direct sales engine

Causes

ID Description

Risk

PR - 1 Branch Staff exposed to other types of hospital claims other than public hospital claims

Rating Inherent Residual **Future** Moderate Moderate High **Risk Appetite Risk Category Risk Owner**

Consequences

ID Description



Business Continuity Within Appetite

Andrew James

Controls Linked Causes/ **Control Title Control Type Control Owner Control Effectiveness Consequences ID** E5 permissions only allowing access to public Largely Ineffective Preventive Joe Smith hospital claims New HAMBs role set with permissions Preventive Joe Smith Substantially Effective restricted to public hospital claims

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date





Controls Control Title Control Type Control Type Control Owner Control Effectiveness Control Effectiveness Control Effectiveness Consequences ID Control Title Responsible Officer Status Due Date

Causes ID Description 1 Insufficient financial due diligence on target company 2 No pre-plan methods were adapted



Co	onsequences
ID	Description
Α	Workplace communication breakdown
В	Impact to reputation due to loss of customer information

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Insufficient resources available to perform work	Preventive	Elizabeth McMahon	Partially Effective	

Risk Treatment Actions				
Action Title	Responsible Officer	Status	Due Date	
Development of Clear Job Descriptions, with a clear progression path provided to Graduates	Madeline Jones	In Progress - 45%	31 Jul, 2019	

Causes **ID** Description

Risk

Consequences

ID Description

OR4 Compliance breach resulting in high reputational damage



Rating Residual





Moderate Moderate Moderate

Risk Appetite

Inherent

Risk Category

Risk Owner

Within Appetite

Business Continuity

Joe Smith

Controls	
Control Titl	e Control Typ

Linked Causes/ **Control Owner Control Effectiveness Consequences ID** Establish team to liaise with local authority Detective Substantially Effective Jack Watts to review delivery routes in advance of road closures

Risk Treatment Actions

Action Title	Responsible Officer	Status	Due Date
Share logistics data with subsidiaries	Joe Smith	In Progress - 56%	03 Oct, 2018

Related Records

Hierarchy - Dashboard Structure > Level 3 > Operational Risks

Compliances - CMS - 106, Permission to negotiate and place risk with unlicensed insurer, Pending Review

Causes ID Description 1 Insufficient financial due diligence on target company 2 Lack knowledge to the Staff 3 Poor management of invoices. Ineffectively invoicing and not chasing or providing incentives

Risk OR3 Unauthorized access to company information Rating Inherent Residual **Future** High High Moderate **Risk Appetite Risk Category Risk Owner** Provision of Service / Jack Watts Within Appetite Performance

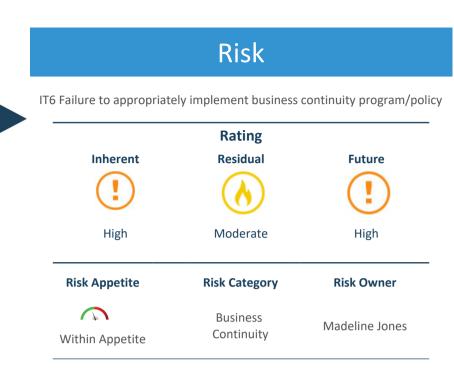
Consequences	
ID	Description
А	Legal repercussions and costs
В	Financial Department and its members lose support.
С	Impact to reputation due to loss of customer information

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Executive data protection regime	Detective	Elizabeth McMahon	Partially Effective	
Executive data protection regime	Detective	Elizabeth McMahon	Partially Effective	
Maintain a separate server for confidential information.	Preventive	Andrea West	Substantially Effective	
Maintain a separate server for confidential information.	Preventive	Andrea West	Substantially Effective	
Executive data protection regime	Detective	Elizabeth McMahon	Substantially Effective	

Risk Treatment Actions				
Action Title	Responsible Officer	Status	Due Date	
Password changes should be system enforced and occur at least every 2 months, with strict password policy in place	Joe Smith	- 0%	24 Jul, 2019	
Repeat periodic review and testing in 2 months	Andrew James	In Progress - 45%	07 Jun, 2019	

Related Records
Hierarchy - Dashboard Structure > Level 3 > Operational Risks
Hierarchy - CEO Dashboard > Level 2 > Key Risks
Risk - CR1 Failure to achieve legal and regulatory compliance with relevant Australian Standards - Moderate
Hierarchy - Planing Hierarchy > Outcome > Increased profit margins through business process optimisation
Incident - INJ - 5 - An senior tech staff was stumbled in the restroom. , 02 Jan 2021
Incident - INJ - 4 - Tripping injury to member of the staff in breakroom, 16 Jan 2021
Incident - BI - 1 - A networking device crashes, bringing down several services, 26 Nov 2020
Incident - BI - 24 - IT System Malfunction, 31 May 2021
Compliances - CMS - 1150, Overview and application of the data privacy laws, Due for Review

Ca	Causes			
ID	Description			
1	Insufficient IT security management			
2	Weak project management oversight			
3	Reduced enterprise IT support			





Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Insufficient resources available to perform work	Preventive	Joe Smith	Substantially Effective	

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Build controls into projects	Madeline Jones	In Progress - 10%	14 Aug, 2021

Related Records

Incident - BI - 1 - A networking device crashes, bringing down several services, 26 Nov 2020

Causes **ID** Description 1 Lack knowledge to the Staff 2 Lack of controls that reach the legal and regulatory standards

Risk IT4 Completed projects shortchanging security and controls Rating Inherent Residual **Future** (\mathcal{R}) Extreme Extreme Moderate **Risk Appetite Risk Category Risk Owner** Business Jack Watts Continuity

Out of Appetite

Co	onsequences
ID	Description
А	Unhappy Clients
В	Legal repercussions and costs
С	Impact of other future investments and acquisitions

Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Proper knowledge on handling the legal and regulatory compliance.	Detective	Susan Wright	Partially Effective	
LexisNexis Database	Detective	Joe Smith	Substantially Effective	
LexisNexis Database	Detective	Joe Smith	Substantially Effective	

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Implementation of a Compliance management system	Jack Watts	In Progress - 51%	29 Feb, 2020

Related Records

Hierarchy - Dashboard Structure > Level 3 > Corporate Risks

Hierarchy - CEO Dashboard > Level 2 > Key Risks

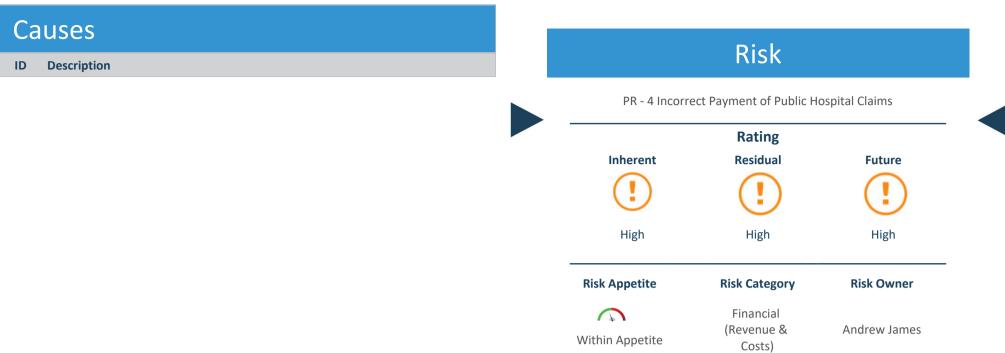
Ca	nuses
ID	Description
1	Failure to comply with corporate IT policies and controls
2	Reduced enterprise IT support





Controls				
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Monitor and Control duplicative systems, licensing, and support issues.	Preventive	Andrew James	Substantially Effective	

Risk Treatment Actions			
Action Title	Responsible Officer	Status	Due Date
Engage with an expert consultant for guidance.	Elizabeth McMahon	In Progress - 64%	14 Aug, 2021





Consequences

ID Description

Controls

Control Title

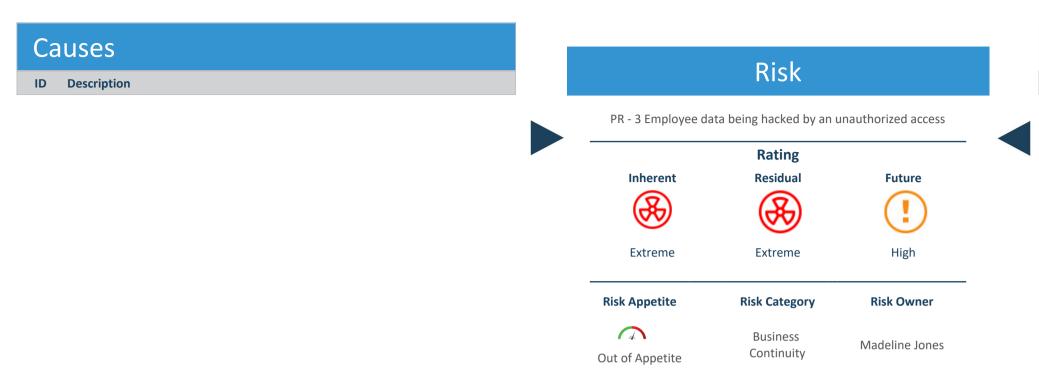
Control Type

Control Owner Control Effectiveness

Linked Causes/ Consequences ID

Risk Treatment Actions

Action Title Responsible Officer Status **Due Date**





Controls					Risk Treatment Action	S		
Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID	Action Title	Responsible Officer	Status	Due Date

Causes ID Description 1 Lack knowledge to the Staff 2 No pre-plan methods were adapted

Risk

PR4 Failure in brand perception and value

Inherent Residual

High Moderate

Future

Moderate

Risk Appetite

Within Appetite

Financial (Revenue & Costs)

Risk Category

Andrew James

Risk Owner

Cc	onsequences
ID	Description
А	Impact to reputation due to loss of customer information
В	Unhappy Clients
С	Workplace communication breakdown
	workplace communication breakdown

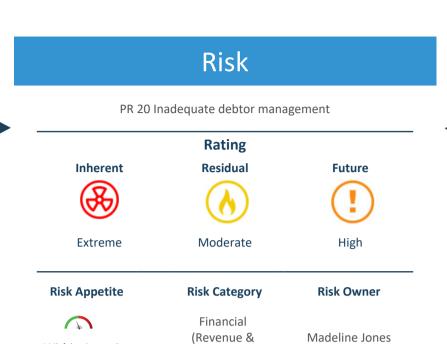
Controls

Control Title	Control Type	Control Owner	Control Effectiveness	Linked Causes/ Consequences ID
Campaign effectiveness tracking	Detective	Andrew James	Partially Effective	
Campaign effectiveness tracking	Detective	Andrew James	Substantially Effective	
Annual budgeting process and ongoing monitoring to identify variances to expected revenue	Detective	Michelle Jonas	Substantially Effective	

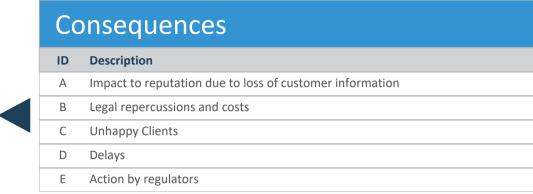
Risk Treatment Actions

Action Title Responsible Officer Status Due Date

Causes **ID** Description 1 No pre-plan methods were adapted Lack knowledge to the Staff Insufficient financial due diligence on target company



Costs)



()	ntro	l C
		IJ

Control Title

Control Type

Control Owner Control Effectiveness

Linked Causes/ **Consequences ID**

Within Appetite

Risk Treatment Actions

Action Title Responsible Officer Status **Due Date**

Causes **ID** Description

Risk

Consequences

ID Description



SR5 Reduced transaction costs due to harmonious working practices

Rating

Residual

Future

Moderate

Low

Risk Appetite

High

Inherent

Risk Category

Risk Owner

Within Appetite

Service Delivery

Susan Wright

Controls

Control Title

Control Type

Control Owner

Control Effectiveness

Linked Causes/ **Consequences ID** **Risk Treatment Actions**

Action Title

Responsible Officer

Status

Due Date

KDL # of ID loss incidents 01 Jun 2010 To 20 Jun 2010 OffTrack
KPI - # of IP loss incidents, 01 Jun 2019 To 30 Jun 2019, OffTrack
KPI - # of IP loss incidents, 01 Jul 2018 To 31 Jul 2018, OnTrack
KPI - # of IP loss incidents, 01 Dec 2018 To 31 Dec 2018, OffTrack
KPI - # of IP loss incidents, 01 May 2022 To 31 May 2022, OffTrack
KPI - # of IP loss incidents, 01 Jan 2020 To 31 Jan 2020, OffTrack
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KPI - # of IP loss incidents, 01 Nov 2020 To 30 Nov 2020, OnTrack
KPI - # of IP loss incidents, 01 Jun 2020 To 30 Jun 2020, OffTrack
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KPI - # of IP loss incidents, 01 Sep 2020 To 30 Sep 2020, OnTrack

KPI - # of IP loss incidents, 01 May 2021 To 31 May 2021, OnTrack

KPI - # of IP loss incidents, 01 Oct 2020 To 31 Oct 2020, OffTrack





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